



Testimonials Manager

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Description

The ProFusion Ultra IS testimonial Manager module provides a place for customers/client/fans to make comments about their experiences with your company. User posted testimonials are editable by the Admin and can be approved prior to posting.

ProFusion UIS | View Website

PROFUSION

Website Backend | Profile | Quick Links | Logout

CONTENT

- Home Page
- Inner Pages
- Sitemap
- Terms and Conditions
- Privacy Policy
- Vertical Column Section
- Footer Section

SECURE USERS

- Register Page
- Login Page
- Registered Users
- Users Page Content
- Secure Zones/Pages

WEBMASTER

- Change Profile
- Change Password
- Settings
- Flash Images
- Header Images

ADVANCED FEATURES

- Elegant Image Gallery
- Form Builder
- Testimonials Manager

Welcome to the backend of JuneQss3

Please follow the links on the left column to proceed

The Date and Time on the servers is currently 7/7/2011 2:04:58 PM

Storage

Free Space	Used Space
1025.24 MB	24.76 MB
File System : 979.3 MB	File System : 20.7 MB
Database : 45.94 MB	Database : 4.06 MB

Quick Links

- General Help
- Editor Help
- User Manuals and Product Videos
- Editor Template Variables
- Support Center
- License Agreement

Finding the Module

The left side of the main administrative page is divided into various sections. Each section deals with a specific functionality of the ProFusion Ultra IS application like Content, Secure Users, Help, Webmaster, Advanced Features, etc. Testimonials Manager can be found under the Advanced Features heading.

Customize Testimonials

1. Click on Testimonials Manager link under Advanced Features section heading from the main admin page screen as shown in the figure above.
2. This action takes you to the Testimonials Manager main page screen which looks something like the figure below.

The screenshot shows the 'Manage Comments' section of the admin interface. At the top, there are three tabs: 'Manage Comments', 'Settings', and 'Configure the Bad Word Filter'. Below the tabs, the breadcrumb 'Home » Manage Comments' is visible. A large green banner in the center displays the message 'No Record Found' in red text. Below this banner is a legend with three items: 'Approved Comment' (represented by a blue 'A' icon), 'Un-Approved Comment' (represented by a red 'U' icon), and 'Edit Comment' (represented by a green arrow icon).

3. Click Configure the Bad Word Filter link that you see on top of the page. This action opens up another window where you will see options of filtering bad words, see the figure below.

The screenshot shows the 'Configure the Bad Word Filter' page. At the top, there are three tabs: 'Manage Comments', 'Settings', and 'Configure the Bad Word Filter'. Below the tabs, the breadcrumb 'Home » Configure the Bad Word Filter' is visible. The page is divided into two main sections. The first section is titled 'Add New Bad Words To List' and contains the following text: 'Type any words you would like to add to the Bad Word filter into the boxes below. Both the *Bad Word* and the *Replace With* boxes must be filled in for each new word. You can add between 1 and 3 new bad words at a time.' Below this text is a table with two columns: 'Bad Word' and 'Replace With'. The table contains three rows of input fields. The first row has 'sucks' in the 'Bad Word' field and 'great' in the 'Replace With' field. The second row has 'awful' in the 'Bad Word' field and 'awesome' in the 'Replace With' field. The third row has 'terrible' in the 'Bad Word' field and 'great' in the 'Replace With' field. Below the table is a button labeled 'Add New Bad Words To List'. The second section is titled 'Remove Bad Words From List' and contains the following text: 'Place a tick in the checkbox for any bad words you wish to remove from the list then click on the Delete Bad Words from List button.' Below this text is a table with three columns: 'Delete', 'Bad Word', and 'Replaced With'. The table contains one row with a checkbox in the 'Delete' column, 'Bad' in the 'Bad Word' column, and 'Good' in the 'Replaced With' column. Below the table is a button labeled 'Delete Bad Words From List'.

4. Type the words to be filtered and replaced in your testimonials inside the first box on this screen.
5. Click the **Add New Bad Words To List** button to add in the filter words.
6. Once the words are added into the system, you can see them in the second box on the same screen as shown in this figure below.

Manage Comments
Settings
Configure the Bad Word Filter

Home » Configure the Bad Word Filter

Add New Bad Words To List

Type any words you would like to add to the Bad Word filter into the boxes below. Both the *Bad Word* and the *Replace With* boxes must be filled in for each new word. You can add between 1 and 3 new bad words at a time.

Bad Word	Replace With

Add New Bad Words To List

Remove Bad Words From List

Place a tick in the checkbox for any bad words you wish to remove from the list then click on the Delete Bad Words from List button.

Delete	Bad Word	Replaced With
<input type="checkbox"/>	awful	awesome
<input type="checkbox"/>	Bad	Good
<input type="checkbox"/>	sucks	great
<input type="checkbox"/>	terrible	great

Delete Bad Words From List

7. This box allows you to delete the filter words. To delete a filter word, simply Click inside the check box of the corresponding word and Click the **Delete Bad Words From List** button.

Place Testimonials

1. **Navigate** to the page where you wish to place the Testimonials Manager. For this tutorial, we will **Select** the “Guest Book” page.
2. **Position** the cursor inside the text area and **Select** Testimonial from the Template Variables drop down menu as shown in this figure.

CONTENT

Section Title*

Short Name*

External Link

or

Open Link in: Use Nofollow: Yes No

Page Content

Paragraph

Template Variables | Forms | Galleries | Content Rotators | Surveys | Banner Zone | News | Tabs

Sitemap

Testimonials

[TPL_TESTIMONIALS]

<BODY> <P>

This content editor area has been altered in this image to save space.

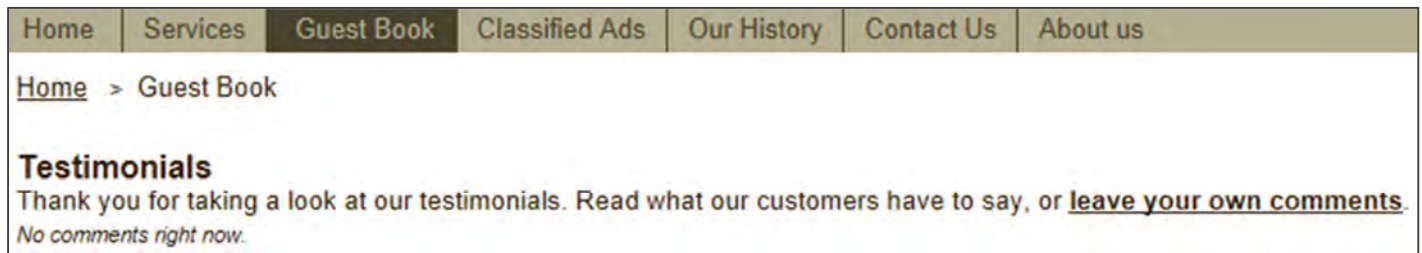
Active Yes No

3. Now you will see something like [TPL_TESTIMONIALS] inside the page editor area. This command instructs the system to merge in the testimonials manager you have just placed on the page. The page editor area should now look something like the one shown above.
4. Click **Save** button to save the page edits.

You have now successfully placed the testimonials on your web page.

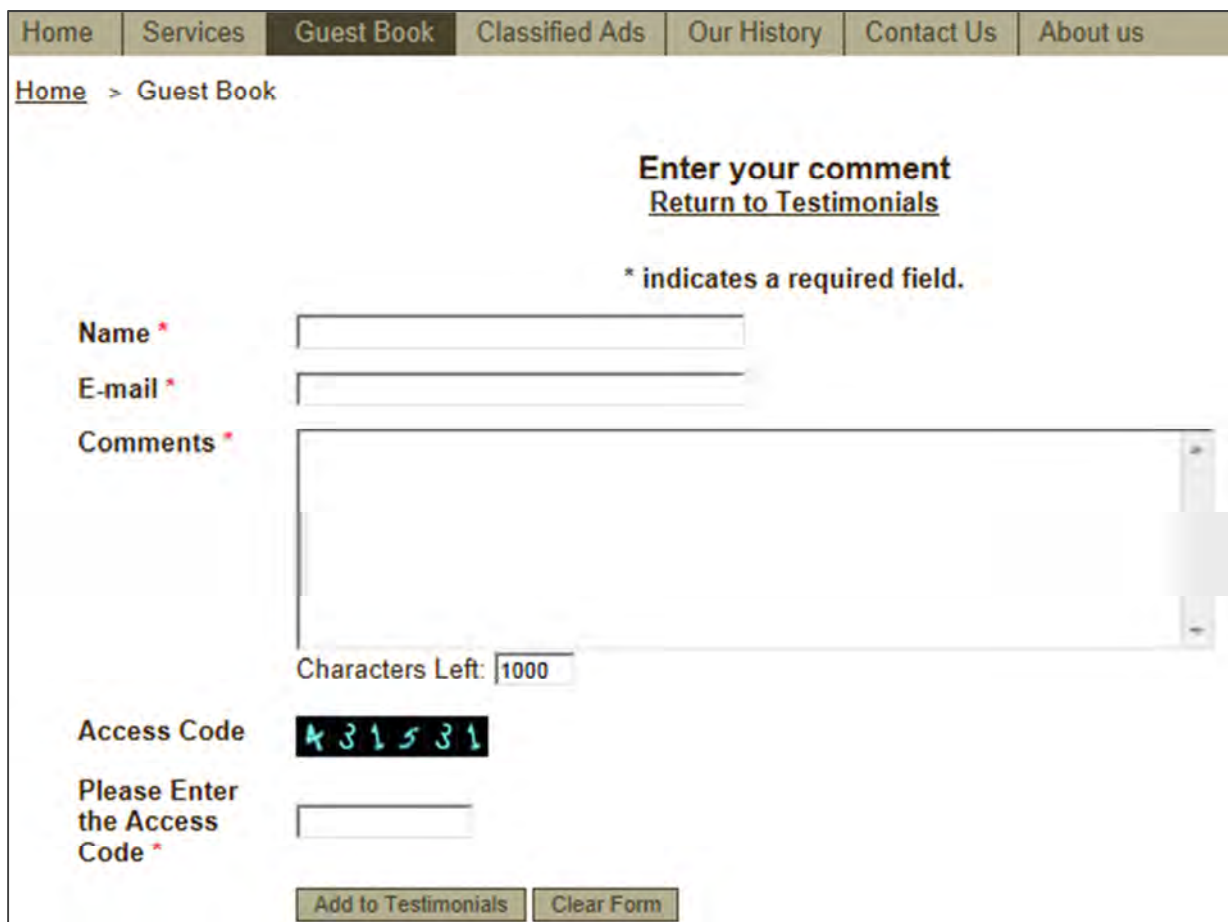
Submitting a Testimonial

Open the web page that has the testimonials on your browser. The page screen would look like the one shown here.



The screenshot shows a website navigation menu with links for Home, Services, Guest Book, Classified Ads, Our History, Contact Us, and About us. Below the menu, the breadcrumb path is Home > Guest Book. The main heading is "Testimonials". The text below reads: "Thank you for taking a look at our testimonials. Read what our customers have to say, or [leave your own comments](#)." Below this, it says "No comments right now."

1. Click the "Leave your own comments" link shown on the above screen. This action takes you to the testimonials sign-in form page as shown in this figure below. This page has custom form fields which the user has to fill in while signing the testimonial.

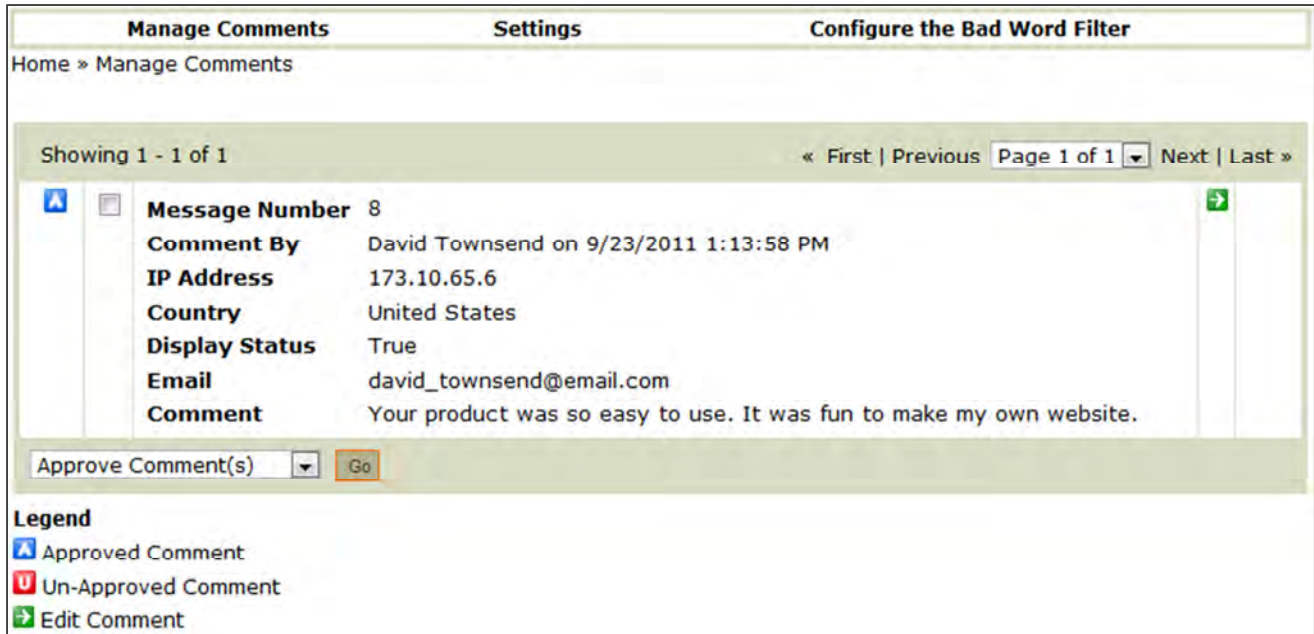


The screenshot shows the testimonial submission form. At the top is the same navigation menu as the previous page. The breadcrumb path is Home > Guest Book. The main heading is "Enter your comment" with a link "Return to Testimonials" below it. A note says "* indicates a required field." The form fields are: "Name *" (text input), "E-mail *" (text input), "Comments *" (text area), "Access Code" (displaying "431531" in a black box), and "Please Enter the Access Code *" (text input). Below the form are two buttons: "Add to Testimonials" and "Clear Form". A "Characters Left: 1000" indicator is visible below the comments field.

2. After filling out the form, Click the [Add to Testimonials](#) button to submit your comments to the admin.

Manage Comments

To manage comments posted by the users, open the testimonials manager from the admin panel. With the user-submitted testimonial, the page screen should look like the figure shown here.

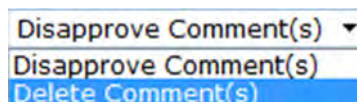


1. Click the arrow. This action takes you to the amend comment page screen where you can see a detailed description of the comment with the option of amending the comment.
2. Click inside the Comments box to edit the sentence. For this tutorial, let us edit the sentence "It was fun to do my own website" to "*I had great fun doing my own website.*"
3. Click the check box placed next to "Displayed" field to display the comment on your website. This makes the comment visible on the frontend.

Note: You can choose to have all new comments automatically display. See Settings.

4. Click button to save changes to the comment.

Note: To delete a comment, Click the check box of the corresponding comment and Select Delete Comment(s) from this drop



down and Click .

Manage Comments	Settings	Configure the Bad Word Filter
Home » Manage Comments » Amend Comment		
Message Number	8	
Message Date	9/23/2011 1:13:58 PM	
Comment By *	<input type="text" value="David Townsend"/>	
Country *	<input type="text" value="United States"/>	
Email *	<input type="text" value="david_townsend@email.com"/>	
Comments *	<input type="text" value="Your product was so easy to use. I had great fun doing my own website."/>	
Characters Left	<input type="text" value="1000"/>	
Displayed	<input checked="" type="checkbox"/>	
<input type="button" value="Submit"/>		

Your website will now display the comment that was amended by the admin like shown in this figure.

Manage Comments	Settings	Configure the Bad Word Filter
Home » Manage Comments		
<div style="background-color: #333; color: #ccc; padding: 2px; display: inline-block;">PRO</div> Comment has been updated.		
Showing 1 - 1 of 1 « First Previous Page 1 of 1 Next Last »		
<input checked="" type="checkbox"/>	Message Number 8 Comment By David Townsend on 9/23/2011 1:13:58 PM IP Address 173.10.65.6 Country United States Display Status True Email david_townsend@email.com Comment Your product was so easy to use. I had great fun doing my own website.	<input type="checkbox"/>
<input type="text" value="Approve Comment(s)"/> <input type="button" value="Go"/>		
Legend <input checked="" type="checkbox"/> Approved Comment <input type="checkbox"/> Un-Approved Comment <input type="checkbox"/> Edit Comment		

How a Bad Word Filter Works

To explore how a bad word filter works for the testimonials, let us [Submit a testimonial](#) from the frontend using one of the filtered bad word “terrible.” We will **Type** “I recently purchased your product and it was terrible” in the Comments field like shown in the figure below and submit the testimonial.



The screenshot shows a web page with a navigation menu at the top: Home, Services, Guest Book, Classified Ads, Our History, Contact Us, and About us. Below the menu is a breadcrumb trail: Home > Guest Book. The main heading is "Enter your comment" with a link "Return to Testimonials". A note states "* indicates a required field." The form contains the following fields: "Name *" with the value "Gloria Bennett"; "E-mail *" with the value "Glorialbennet@email.com"; "Comments *" with the text "I recently purchased your product and it was terrible." and a character count of "Characters Left: 946"; "Access Code" with a CAPTCHA image showing "097187"; and "Please Enter the Access Code *" with an empty input field. At the bottom are two buttons: "Add to Testimonials" and "Clear Form".

Now if you open the testimonial from the admin panel, you will note that the bad word “terrible” has automatically been replaced with the word “great.”

Note: Once more than one comment has been added, the first page in the testimonials manager will have the option of reordering the comments. This is done by clicking the red arrows on the far right column as seen in the figure below.

The screenshot shows a web interface for managing comments. At the top, there are three tabs: "Manage Comments", "Settings", and "Configure the Bad Word Filter". Below the tabs, the breadcrumb "Home » Manage Comments" is visible. The main content area shows two comments, each with a list of metadata and a "Comment" field. To the right of each comment is a vertical column containing a green right-pointing arrow and a red down-pointing arrow, used for reordering. At the bottom of the comment list, there is a dropdown menu labeled "Approve Comment(s)" and a "Go" button. Below the comment list is a "Legend" section with three items: a blue up-pointing arrow for "Approved Comment", a red down-pointing arrow for "Un-Approved Comment", and a green right-pointing arrow for "Edit Comment".

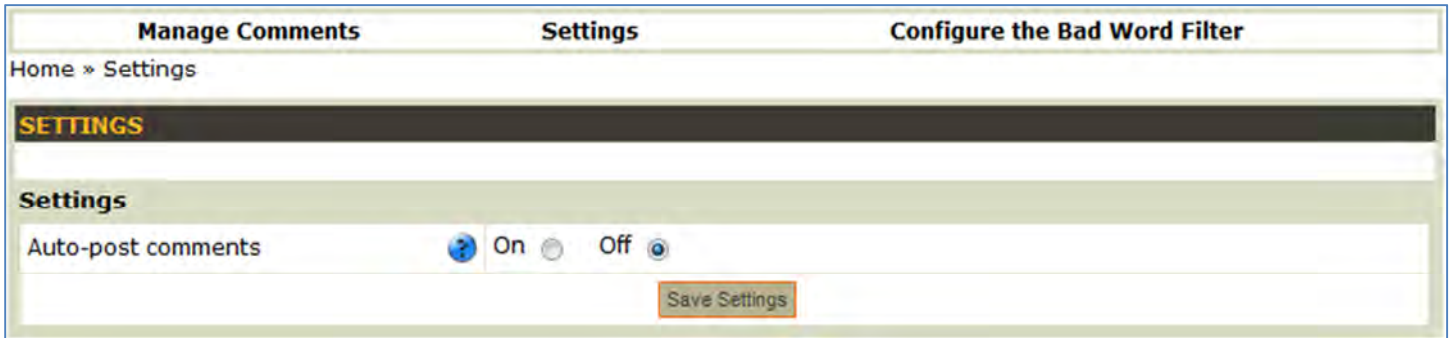
Message Number	Comment By	IP Address	Country	Display Status	Email	Comment
8	David Townsend on 9/23/2011 1:13:58 PM	173.10.65.6	United States	True	david_townsend@email.com	Your product was so easy to use. I had great fun doing my own website.
9	Gloria Bennett on 9/23/2011 1:52:16 PM	173.10.65.6	United States	True	Gloriabennett@email.com	I recently purchased your product and it was great.

Click the appropriate arrow next to the comment you wish to move up or down. The page will reload and the comments will now show in the newly arranged order. Testimonials will also display in this altered order on the frontend, as shown below.

The screenshot shows the "Testimonials" page. The breadcrumb "Home > Testimonials" is at the top. Below it is the heading "Testimonials" and a paragraph: "Thank you for taking a look at our testimonials. Read what our customers have to say, or [leave your own comments](#)." Below this, it says "Page 1 of 1 (2 comments)". The testimonials are listed in two paragraphs. The first paragraph is "I recently purchased your product and it was great." followed by "Comment by: Gloria Bennett". The second paragraph is "Your product was so easy to use. I had great fun doing my own website." followed by "Comment by: David Townsend".

Settings

To edit the settings, **Click** settings at the top of the page. This will take you to a page like the one below.



The screenshot shows a web interface with a navigation bar at the top containing three items: "Manage Comments", "Settings", and "Configure the Bad Word Filter". Below the navigation bar is a breadcrumb trail "Home » Settings". A dark banner with the word "SETTINGS" in yellow is positioned below the breadcrumb. Underneath, a section titled "Settings" contains a form element for "Auto-post comments". This element has a blue question mark icon, followed by two radio buttons: "On" (which is selected) and "Off". A "Save Settings" button is located at the bottom right of the form.

This setting allows you to choose whether or not to automatically display any newly posted comments without having to individually review and approve each new comment.

Click the radio button next to the desired setting and **Click** **Save Settings** to save your setting.